

À SAVOIR

La porte est-elle bien compatible ?  
<https://configurateur.doorkeeper.somfy.fr>



Les serrures dépassant les trois tours de rotation ne sont pas compatibles avec Door Keeper

Installation via l'application **Help Me by Somfy**  
Rubrique Sécurité



MATÉRIEL NÉCESSAIRE



Ne pas utiliser de vis de plus de 20 mm pour ne pas endommager la porte.  
L'utilisation d'une visseuse risque d'endommager les produits

Aide et vidéo d'installation disponibles sur le site [www.somfy.fr](http://www.somfy.fr)

CONTENU DU PACK



**COFFRET UTILISATEUR**  
A remettre à l'utilisateur en fin d'installation

KIT HABILLAGE PORTE

Pour réaliser une installation en rénovation et assurer un rendu esthétique propre, notamment dans le cadre du remplacement d'une plaque béquille, Somfy recommande l'installation du Kit de Rénovation dédié à Door Keeper. Le Kit contient une plaque d'habillage et une poignée. Plus d'information dans la FAQ [somfypro.fr](http://somfypro.fr)

ASSISTANCE TECHNIQUE

Service technique Actipro  
Tel: 0820 374 374  
E-mail: [actipro@somfy.com](mailto:actipro@somfy.com)

FAQ disponible sur [Somfypro.fr](http://Somfypro.fr) :



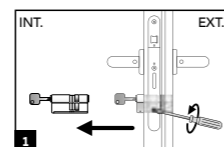
1. INSTALLATION

1.1. Préparation : mise en place du cylindre  
1.1.1. Démontage de la béquille ou de la rosace

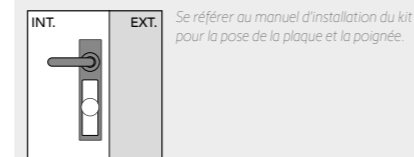


L'installation doit impérativement se faire sur une porte nue, sans rosace ni béquille.

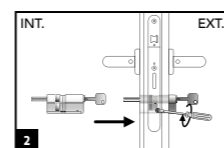
1.1.2 Extraction du cylindre d'origine



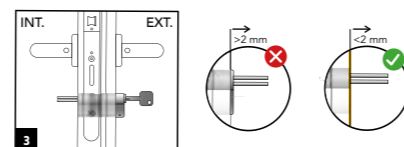
OPTION : Pose du kit de rénovation



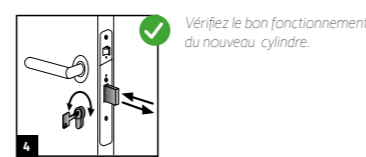
1.1.3 Mise en place du nouveau cylindre



Suivez les instructions fournies avec le cylindre pour la mise en place de ce dernier.

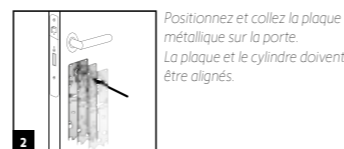
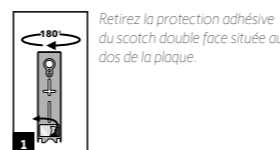


Le nouveau cylindre ne doit pas dépasser de la porte (coté intérieur) pour permettre l'installation.

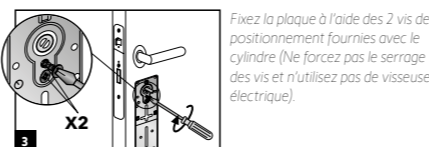


Le mouvement du cylindre doit être fluide avant de passer à l'étape suivante.

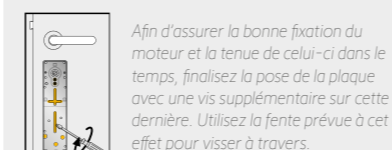
1.2 Mise en place du produit  
1.2.1 Fixation de la plaque



Assurez-vous que la plaque est bien parallèle au bord de la porte.



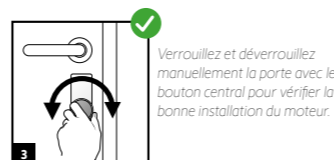
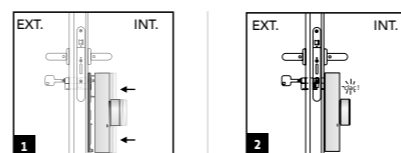
OPTION RECOMMANDÉE : Ajout de vis



Vous pouvez également utiliser les trous existants (rosace / béquille) pour fixer la plaque sur la porte

1.2.3 Pose du moteur

Retirer le film de protection des capteurs latéraux.

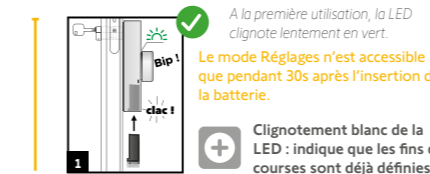


Si le mouvement n'est pas fluide, ajustez les serrages avant de passer à l'étape suivante.

2. MISE EN SERVICE

2.1 Mise en place de la batterie

La mise en place de la batterie doit TOUJOURS être effectuée porte fermée pour assurer le bon fonctionnement des capteurs.

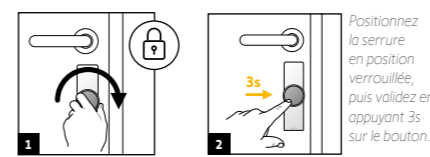


2.2 Réglage des fins de course  
2.2.1. Accès au mode Réglages

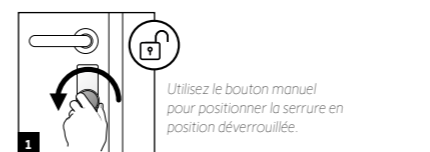


2.2.2. Réglage moteur en position verrouillée

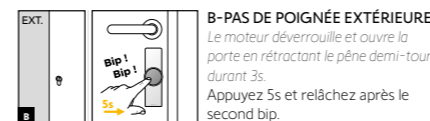
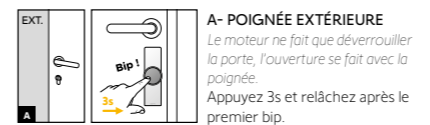
Assurez-vous que la porte est bien fermée avant de régler les fins de courses.



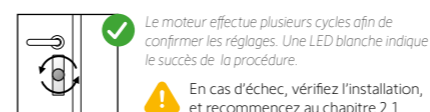
2.2.3 Réglage moteur en position déverrouillée



Selon la configuration de la porte, choisissez une des 2 options ci-dessous :



2.3 Découverte automatique des butées



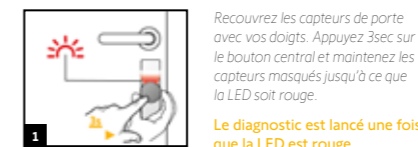
3. VÉRIFICATION DES CAPTEURS

Scannez pour voir la vidéo :

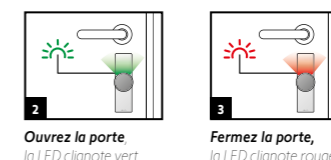


3.1 Lancez le diagnostic

Le diagnostic des capteurs doit TOUJOURS être effectué porte fermée et déverrouillée.

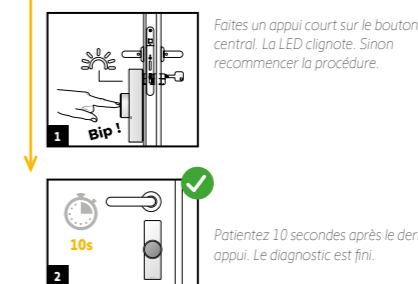


3.2 Vérification des capteurs



Si les couleurs de la LED ne sont pas cohérentes avec l'état de la porte, veuillez désactiver les capteurs.

3.2.1. Désactivation des capteurs de porte



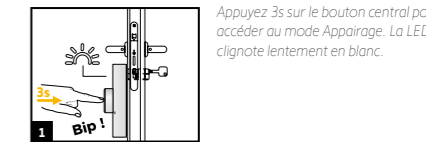
ATTENTION : Si les capteurs ne sont pas compatibles avec la configuration du client, ils doivent IMPÉRATIVEMENT être désactivés.

Les capteurs de porte seront automatiquement re-activés après un RESET ou une recalibration des butées de fin de course.

4. APPAIRAGE ACCESSOIRES

3.1 Ajout du Lecteur de Badge avec clavier

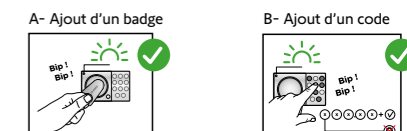
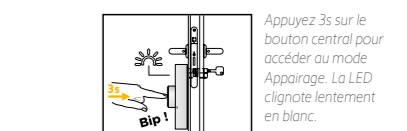
Insérez les piles dans le Lecteur de Badge avec clavier avant de commencer.



Le mode Appairage n'est pas accessible durant les 30s suivant l'insertion de la batterie.



3.2 Ajout d'un badge et / ou d'un code



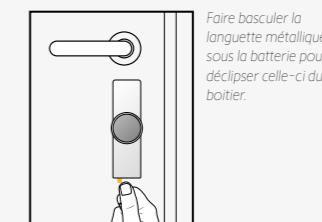
Présentez le badge devant le Lecteur et attendez la confirmation de l'appairage par 2 bips.

Le premier chiffre ne peut PAS être le ZÉRO.

Pour ajouter plusieurs badges / codes, répétez la procédure d'appairage.

INFORMATIONS COMPLÉMENTAIRES

COMMENT RETIRER LA BATTERIE ?



COMMENT FAIRE UN RESET ?



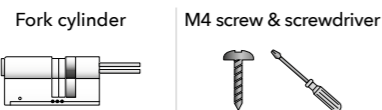
## TO KNOW

Installation via **Help Me by Somfy**  
Security section



⚠ Locks that exceed three turns are not compatible with Door Keeper.

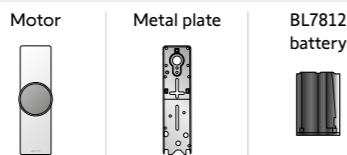
## REQUIRED MATERIALS



⚠ Do not use screws longer than 20mm. That could damage the door.  
⚠ Using an electric screwdriver could damage products.

➕ Help and installation video available at [www.somfy.com](http://www.somfy.com)

## PACK CONTENT



**END USER BOX**  
Give it to the end-user after installation

## DOOR RECOVER KIT

To realize an installation on an existing lock with backplate and ensure a clean finish, Somfy highly recommends to install the Renovation Kit dedicated to Door Keeper. The kit is composed of a cover plate and a door handle. More d'information in the FAQ on [somfy.com](http://somfy.com).

## TECHNICAL ASSISTANCE

French Customer service  
0 820 055 055  
0.15€ / min + call price

Find your manual on [www.somfy.com](http://www.somfy.com)

FAQ available on [somfy.com](http://somfy.com) :



## 1. SETUP

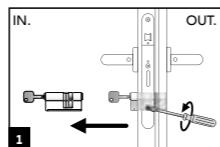
### 1.1. Preparation: cylinder installation

#### 1.1.1. Stand or rosette removal

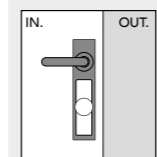


⚠ Installation must be done on a naked door, without rosette or crutch.

#### 1.1.2 Current cylinder removing

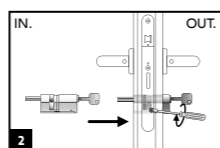


#### OPTION: Kit installation

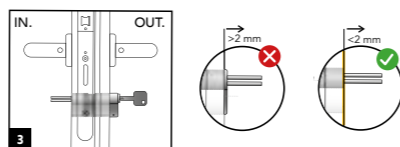


Refer to the installation manual to fix the plate and the door handle.

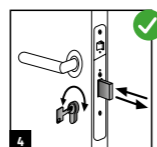
#### 1.1.3 New cylinder installation



Follow instructions given with the cylinder to install it.



⚠ The new cylinder can't overlap the door (from the inside) to allow installation.

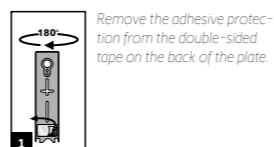


✓ Check that the new cylinder turns properly.

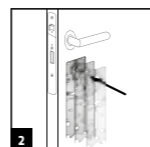
⚠ The new cylinder should move smoothly before going to the next step.

### 1.2 Product installation

#### 1.2.1 Fixing the plate

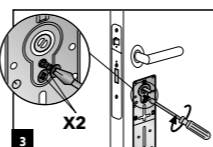


Remove the adhesive protection from the double-sided tape on the back of the plate.



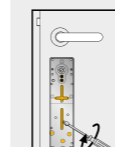
Put on and stick the metal plate to the door. The plate and the cylinder must be aligned.

⚠ Make sure that the plate and the edge of the door are parallel.



Secure the plate using the 2 positioning screws supplied with the cylinder (Do not force the screws and do not use an electric screwdriver).

#### RECOMMENDED OPTION: Adding screws

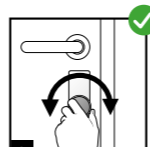
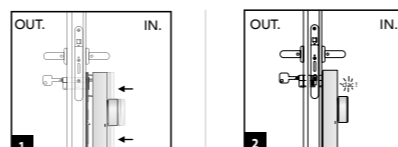


To ensure that the motor is properly fixed for a long time, finalize the plate installation with an additional screw. Use the slot on the plate to screw.

➕ You can also use all the existing holes (rosette / kickstand) to fix the plate on the door.

#### 1.2.3 Motor installation

Remove the protective film from the side sensors.



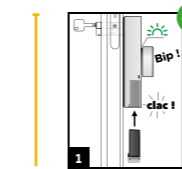
✓ Manually lock and unlock the door with the central button to check that the motor is correctly installed.

⚠ If the movement is not smooth, adjust the tightness before proceeding to the next step.

## 2. SET UP

### 2.1 Battery installation

⚠ The battery must ALWAYS be inserted when the door is closed and unlocked to ensure the correct functioning of the sensors.



On first use, the LED slowly flashes green. The settings mode is accessible for 30 seconds after the battery has been put into the motor.

➕ White LED flashing: indicates that the limit switches have already been set.

### 2.2 Limit switch settings

⚠ Remove the key from the lock

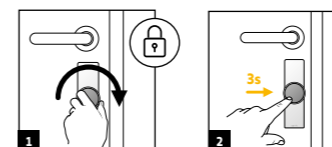
#### 2.2.1. Access to settings mode



The LED flashes green quickly during the limit switch setting.

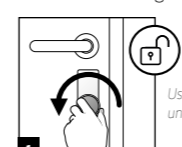
#### 2.2.2. Motor settings in the locked position

⚠ Be sure that the door is closed before setting the limit switches.



Lock the door, then press the button for three seconds to validate.

#### 2.2.3 Motor settings in the unlocked position



Use the manual button to unlock the door.

⚠ 2 different options depending on the door configuration, choose one:

#### A- EXTERIOR HANDLE

The motor unlocks the door, the door is opened with the handle. Press for 3s and release after the first beep.

#### B- NO OUTSIDE HANDLE

The motor unlocks and opens the door by retracting the latch bolt for 3s. Press for 5s and release after the second beep.

### 2.3 Automatic discovery of the stops

✓ The motor makes several cycles to confirm the settings. White LED means a successful procedure.

⚠ In case of failure, check the installation, and start again from chapter 2.1

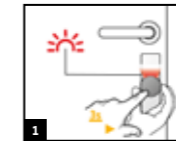
## 3. CHECKING THE SENSORS

Scan to see the video:



### 3.1 Start diagnosis

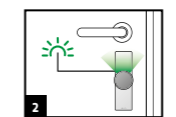
⚠ Sensor diagnostics should ALWAYS be performed with the door closed and unlocked. Cover the door sensors



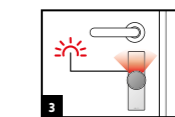
Cover the door sensors with your fingers. Press the central button for 3 sec and hold the sensors until the LED is red.

The diagnosis is started once the LED is red.

### 3.2 Checking the sensors



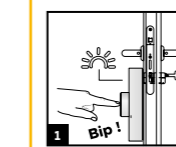
Open the door, the LED flashes green.



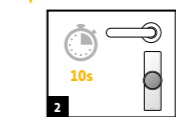
Close the door, the LED flashes red.

⚠ If the LED colours are not consistent with the door status, please deactivate the sensors.

#### 3.2.1. Deactivation of door sensors



Press the central button briefly. The LED flashes. Otherwise repeat the procedure.



Wait 10 seconds after the last press. The diagnosis is finished.

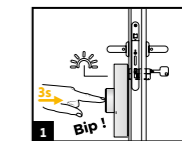
⚠ CAUTION: If the sensors are not compatible with the customer's configuration, they MUST be disabled.

The door sensors will be automatically re-activated after a RESET or a recalibration of the end stops.

## 4. PAIRING ACCESSORIES

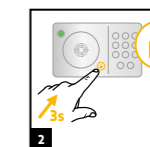
### 3.1 Add the Badge Reader with keypad

⚠ Put batteries into the Badge Reader before starting.

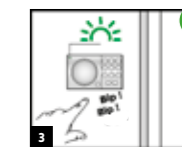


Press for 3s on the central button to get access to the pairing mode. The LED slowly flashes white.

⚠ Pairing mode is no longer accessible during the 30s after inserting of the battery.

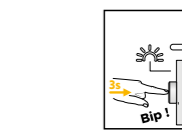


Press the button with the padlock on the Badge Reader for 3s to start pairing. The LED flashes green.

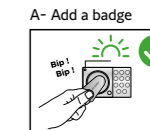


The correct pairing of the Reader is confirmed by 2 beeps and a green LED.

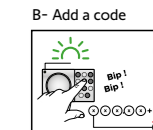
### 3.2 Add a badge &/or a code



Press for 3s the central button to access the Pairing mode. The LED slowly flashes white.



A- Add a badge  
Put the badge on the Reader and wait for the pairing confirmation with 2 beeps.



B- Add a code  
Create a 5-digit code. 2 beeps will confirm the pairing.  
⚠ The first digit MUST NOT be ZERO.

➕ To add other badges / codes, repeat this pairing procedure.

## ADDITIONAL INFORMATION

### HOW TO REMOVE THE BATTERY?

Tilt the metal tab underneath the battery to remove the battery from the case.



### HOW TO RESET?

Remove the battery.

Unhook Door Keeper from the mounting plate by pressing the metal lever.

Reinsert the battery.

Press the Reset button with the supplied reset key for 3s until you hear two beeps. The reset button is located on the left side of the product.

The LED flashes green.

Restart the product by starting from step 2.2



# DoorKeeper

Installation  
DE

FR EN PL

## INFO

Ist die Tür kompatibel?  
<https://sicherheitslosungdoor-keeper.somfy.de/>



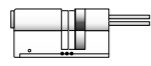
Installation über  
**Help Me by Somfy**  
Rubrik Sicherheit



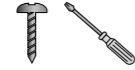
⚠ Schlösser mit 3 oder mehr Drehungen sind nicht kompatibel.

## BENÖTIGTES MATERIAL

Zylinder mit Gabel



M4 Schraube und Schraubendreher



⚠ Keine Schrauben länger als 20 mm benutzen. Das könnte die Tür beschädigen.  
⚠ Die Verwendung eines Akkuschraubers könnte das Produkt beschädigen.

Hilfe und Installationsvideo verfügbar auf [www.somfy.com](http://www.somfy.com)

## PACKUNGSINHALT

Motor



Montageplatte



BL7812 Batterie



**ENDVERWENDER-BOX**  
Zur Übergabe an den Endkunden nach der Installation

## TECHNISCHE HILFE

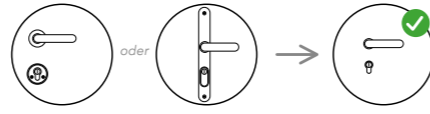
DEUTSCHLAND  
[www.somfy.de/hilfe-center](http://www.somfy.de/hilfe-center)  
+49 7472 / 930 - 0

ÖSTERREICH  
[www.somfy.at/hilfe-center](http://www.somfy.at/hilfe-center)  
+43 662 / 62 53 08 - 0

SCHWEIZ  
[www.somfy.ch/hilfe-center](http://www.somfy.ch/hilfe-center)  
+41 44 838 40 30

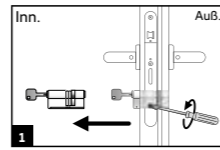
## 1. INSTALLATION

1.1. Vorbereitung der Zylindermontage  
1.1.1. Rosette oder Türschild entfernen

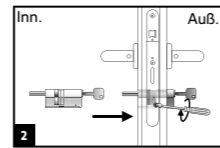


⚠ Die Installation erfolgt auf dem blanken Türblatt, ohne Rosette oder Schild.

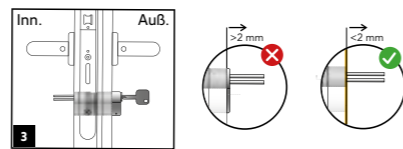
1.1.2. Vorhandenen Zylinder entfernen



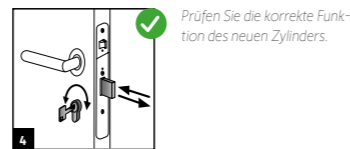
1.1.3 Den neuen Zylinder installieren



Folgen Sie der Anleitung, die dem Zylinder beiliegt.

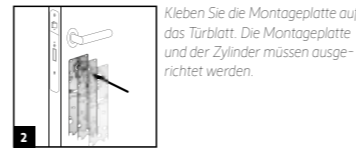
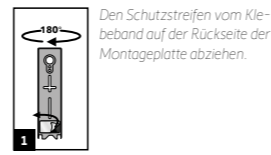


⚠ Der neue Zylinder darf innen nicht überstehen.

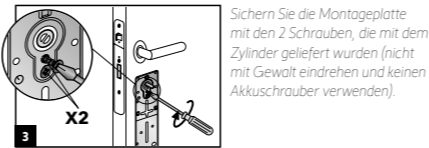


⚠ Der neue Zylinder muss sich leicht bedienen lassen bevor Sie die Installation fortsetzen.

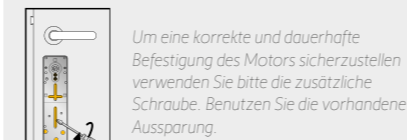
1.2 Produkt installieren  
1.2.1 Die Montageplatte montieren



⚠ Stellen Sie sicher, dass die Montageplatte parallel zur Türkante liegt.



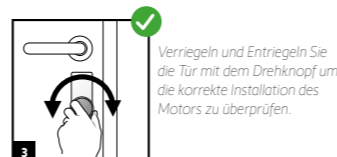
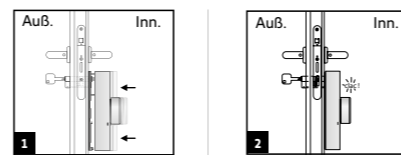
### EMPFOHLENE OPTION: Schrauben hinzufügen



Sie können auch die vorhandenen Bohrlöcher (Rosette/Schild) verwenden um die Montageplatte zu montieren.

1.2.3 Installation des Motors

Entfernen Sie die Schutzfolie von den Sensoren.

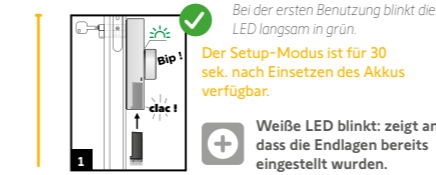


⚠ Bei nicht leichtgängiger Funktion regulieren Sie die Befestigung der Schrauben bevor Sie zum nächsten Schritt gehen.

## 2. SET UP

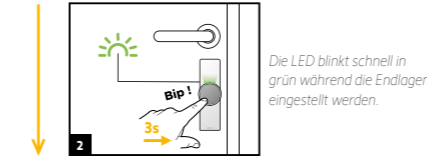
2.1 Den Akkupack installieren

⚠ Der Akkupack darf nur eingelegt werden, wenn die Tür geschlossen und nicht verriegelt ist. Nur so wird die korrekte Funktion der integrierten Sensoren gewährleistet.



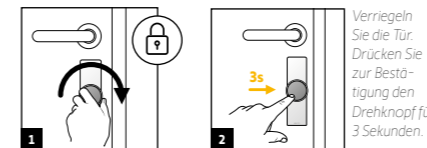
2.2. Endlagen einstellen

2.2.1. Stelle 2.2.1. Stellen Sie den Setup-Modus ein



2.2.2. Motoreinstellung in der Verriegelungsstellung

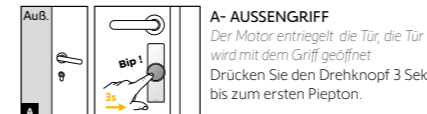
⚠ Stellen Sie sicher, dass die Tür verriegelt ist bevor Sie die Endlagen einstellen.



2.2.3 Motoreinstellungen in der entriegelten Position

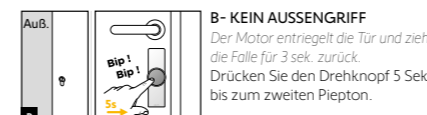


⚠ 2 verschiedene Möglichkeiten abhängig von der Konfiguration, wählen Sie eine:



#### A- AUSSENGRIFF

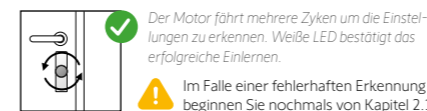
Der Motor entriegelt die Tür, die Tür wird mit dem Griff geöffnet. Drücken Sie den Drehknopf 3 Sek. bis zum ersten Piepton.



#### B- KEIN AUSSENGRIFF

Der Motor entriegelt die Tür und zieht die Falle für 3 sek. zurück. Drücken Sie den Drehknopf 5 Sek. bis zum zweiten Piepton.

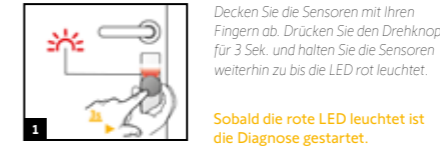
2.3 Automatische Erkennung der Endlagen



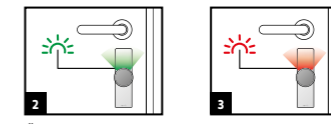
## 3. DIAGNOSE DER SENSOREN

3.1 Diagnose starten

⚠ Die Diagnose der Sensoren sollte nur durchgeführt werden, wenn die Tür geschlossen und unverriegelt ist. Decken sie die Sensoren ab.



3.2 Die Sensoren überprüfen

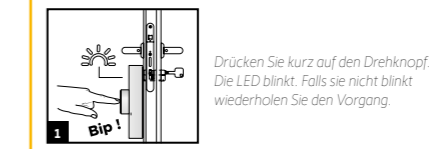


Öffnen Sie die Tür, die LED blinkt grün

Schließen Sie die Tür, die LED blinkt rot.

Wenn das LED-Signal nicht mit dem Türstatus (offen/geschlossen) übereinstimmt deaktivieren Sie bitte die Sensoren.

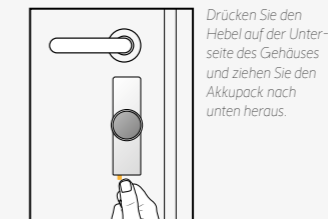
3.2.1. Deaktivierung der Sensoren



⚠ ACHTUNG: Wenn die Sensoren nicht kompatibel mit der Türkonfiguration/-einbausituation sind, müssen sie deaktiviert werden.

Die Sensoren werden automatisch wieder aktiviert, sobald ein RESET oder eine Neueinstellung der Endlagen erfolgt ist.

WIE WIRD DER AKKUPACK ENTNOMMEN?



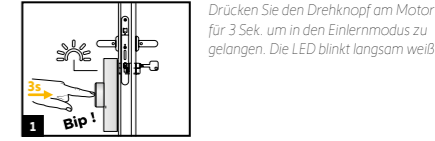
COMMENT FAIRE UN RESET ?



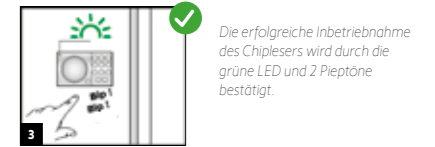
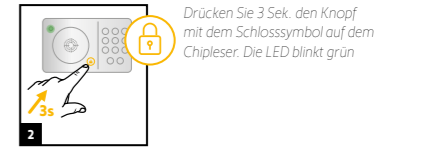
## 4. ZUBEHÖR IN BETRIEB NEHMEN

3.1 Hinzufügen des Chiplesers mit Codetastatur

⚠ Legen Sie die Batterien in den Chipleser ein.



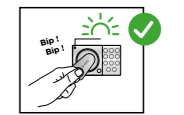
⚠ Der Einlernmodus ist für 30 sek. nach Einlegen des Akkus nicht verfügbar.



3.2 Einen Chipschlüssel/ Code hinzufügen

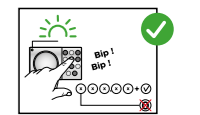


A- Einen Chipschlüssel hinzufügen



Halten Sie den Chipschlüssel vor den Chipleser und warten Sie auf die Bestätigung durch 2 Pieptöne.

B- Einen Code hinzufügen



Geben Sie einen 5-stelligen Code ein. Die erste Zahl darf keine 0 sein.

Um weitere Chipschlüssel oder Codes hinzuzufügen wiederholen Sie diesen Vorgang.

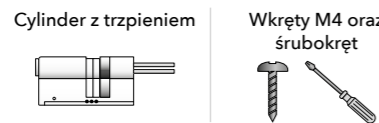
ABY WIEDZIEĆ WIĘCEJ

Instalacja poprzez  
**Help Me by Somfy**  
Sekcja bezpieczeństwa



⚠ Zamki, które przekraczają trzy obroty nie są kompatybilne z Door Keeper

WYMAGANE NARZĘDZIA



⚠ Nie używaj wkrętów dłuższych niż 20 mm. To może uszkodzić drzwi.  
⚠ Użycie wkrętarki elektrycznej może uszkodzić produkty.

➕ Więcej materiałów dotyczących tego produktu dostępnych jest na [www.somfy.pl](http://www.somfy.pl)

ZAWARTOŚĆ OPAKOWANIA



PUDEŁKO DLA UŻYTKOWNIKA KOŃCOWEGO

Do przekazania użytkownikowi końcowemu po instalacji

WSPARCIE TECHNICZNE

Telefon kontaktowy:  
22 509 53 00

Infolinia jest czynna od poniedziałku do piątku w godzinach od 8:00 do 17:00

oraz w sobotę od 9:00 do 16:00

✉ [techniczny@somfy.com](mailto:techniczny@somfy.com)

Więcej informacji na [Somfy.pl](http://Somfy.pl)



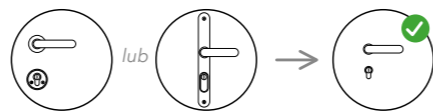
DoorKeeper

Installation

1. INSTALACJA

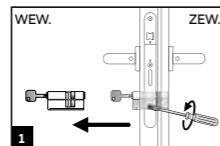
1.1. Przygotowanie: instalacja cylindra

1.1.1. Demontaż rozety lub szyldu

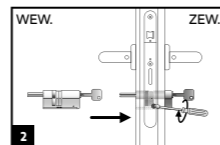


⚠ Montaż należy wykonać na nieuzbrojonych drzwiach, bez rozety lub szyldu.

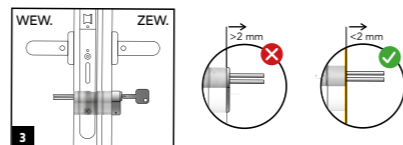
1.1.2 Demontaż zainstalowanego cylindra



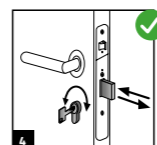
1.1.3 Instalacja nowego cylindra z trzpieniem



Postępuj zgodnie z instrukcjami dostarczonymi z cylindrem, aby go zainstalować.



⚠ W celu poprawnej instalacji nowy cylinder nie może wystawać poza obrys drzwi (od wewnątrz) więcej jak 2 mm.

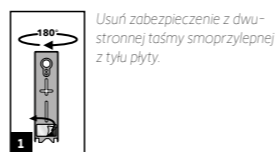


✓ Sprawdź, czy nowy cylinder obraca się prawidłowo.

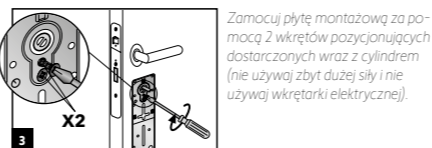
⚠ Nowy cylinder powinien poruszać się bez opór przed przejściem do następnego kroku.

1.2 Instalacja produktu

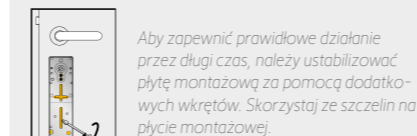
1.2.1 Instalacja płyty montażowej



⚠ Upewnij się, że płyta montażowa i krawędź drzwi są równoległe.



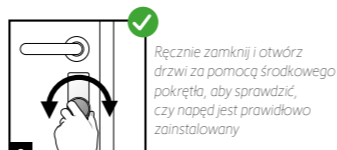
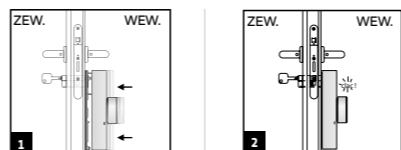
ZALECANA OPCJA: dodatkowe wkręty



➕ Możesz również użyć wszystkich istniejących otworów (rozeta / szyld), aby przymocować płytę montażową do drzwi.

1.2.3 Instalacja napędu

Usuń folie ochronne z czujników.

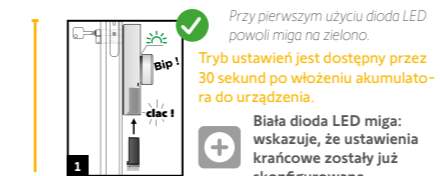


⚠ Jeśli ruch nie jest płynny, wyreguluj cylinder przed przejściem do następnego kroku.

2. URUCHOMIENIE

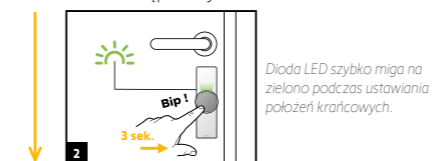
2.1 Instalacja akumulatora

⚠ Akumulator musi być ZAWSZE montowany, gdy drzwi są zamknięte i zamek odblokowany, aby zapewnić prawidłowe funkcjonowanie czujników.



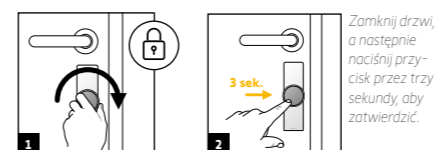
2.2 Konfiguracja ustawień krańcowych

⚠ Wyjmij klucz z zamka



2.2.2. Ustawienie napędu w pozycji zamkniętej

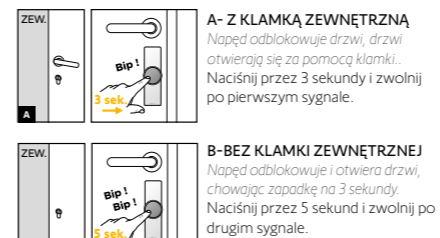
⚠ Upewnij się, że drzwi są zamknięte przed ustawieniem położenia krańcowych.



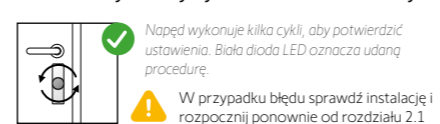
2.2.3 Ustawienia napędu w pozycji otwartej



⚠ 2 różne opcje w zależności od rodzaju drzwi, wybierz jedną:



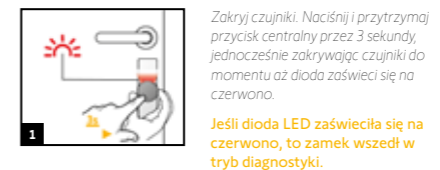
2.3 Automatyczne wykrywanie ustawień krańcowych



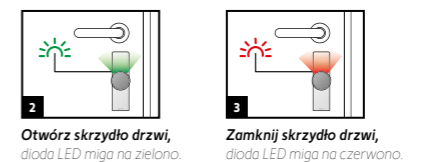
3. DIAGNOSTYKA CZUJNIKÓW

3.1 Rozpoczęcie diagnostyki

⚠ Diagnostyka czujników musi być ZAWSZE przeprowadzana, gdy drzwi są zamknięte i zamek odblokowany. Zakryj czujniki.

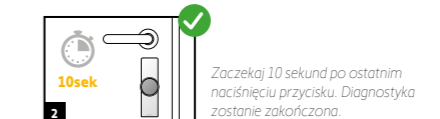
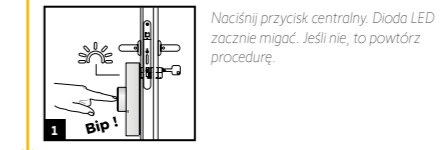


3.2 Sprawdzanie czujników



⚠ Jeśli kolor diody nie jest zgodny z powyższym, należy wyłączyć czujniki.

3.2.1 Dezaktywacja czujników



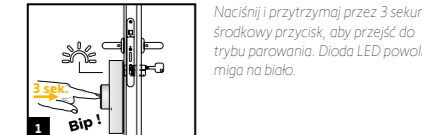
⚠ UWAGA: Jeśli czujniki nie są kompatybilne z instalacją u klienta, to należy je dezaktywować.

Czujniki zostaną automatycznie aktywowane po zresetowaniu zamka lub po ponownym ustawieniu położenia krańcowych.

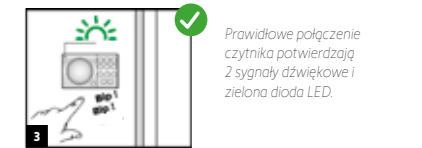
4. DODAWANIE AKCESORIÓW

3.1 Dodaj czytnik kart zbliżeniowych z klawiaturą

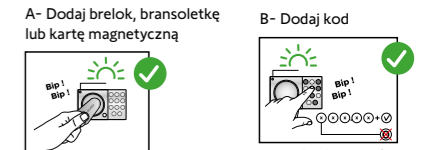
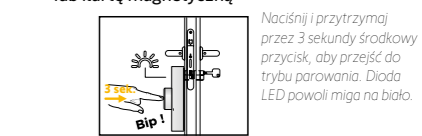
⚠ Przed rozpoczęciem włóż baterie do czytnika kart zbliżeniowych.



⚠ Tryb parowania nie jest dostępny w ciągu 30 sek. od włożenia akumulatora.



3.2 Dodaj czytnik i / lub brelok, bransoletkę lub kartę magnetyczną

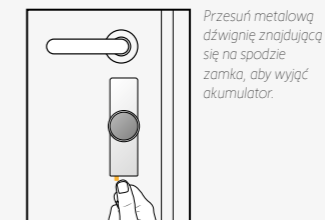


⚠ Pierwsza cyfra NIE MOŻE być ZEREM.

➕ Aby dodać kolejne breloczki / bransoletki / karty magnetyczne / kody, powtórz tę procedurę parowania.

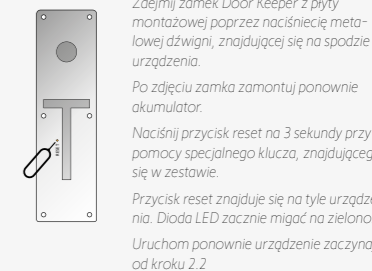
DODATKOWE INFORMACJE

JAK WYJĄĆ AKUMULATOR?



Przesuń metalową dźwignię znajdującą się na spodzie zamka, aby wyjąć akumulator.

JAK ZRESETOWAĆ ZAMEK?



Wyjmij akumulator.

Zdejmij zamek Door Keeper z płyty montażowej poprzez naciśnięcie metalowej dźwigni, znajdującej się na spodzie urządzenia.

Po zdjęciu zamka zamontuj ponownie akumulator.

Naciśnij przycisk reset na 3 sekundy przy pomocy specjalnego klucza, znajdującego się w zestawie. Przycisk reset znajduje się na tyle urządzenia. Dioda LED zacznie migać na zielono. Uruchom ponownie urządzenie zaczynając od kroku 2.2